



Patrick Flanagan

Experience as a consultant to clients in the
Government of Ontario



Patrick Flanagan

- 27 consulting engagements in a broad range of ministries and initiatives
- Member of the Ontario Public Service (OPS) for 13 years including acting as Head of Planning and Architecture for an I&IT cluster serving five ministries
- Extensive knowledge of OPS business and IT environments
- Well-versed in OPS policies, standards, and methodologies
- Highly proficient in software commonly used for OPS projects



A trusted and respected consultant to clients in the Government of Ontario for over 20 years

Number of OPS consulting engagements completed by role

9



BUSINESS ARCHITECT

Helping organizations transform strategies into effective business models that align the strategies with organization, operations, and technology support and is coherent with the broader ecosystem of customers, partners, and suppliers

8



BUSINESS ANALYST

Helping organizations identify, design, and automate effective, and innovative solutions; realizing business models in efficient and effective operations; and bridging business and information technology.

6



PROJECT MANAGER

Designing, planning, and managing projects to ensure that value is delivered, and risks are minimized with a focus on projects with complex goals that involving multiple disciplines, organizations, and stakeholders

4

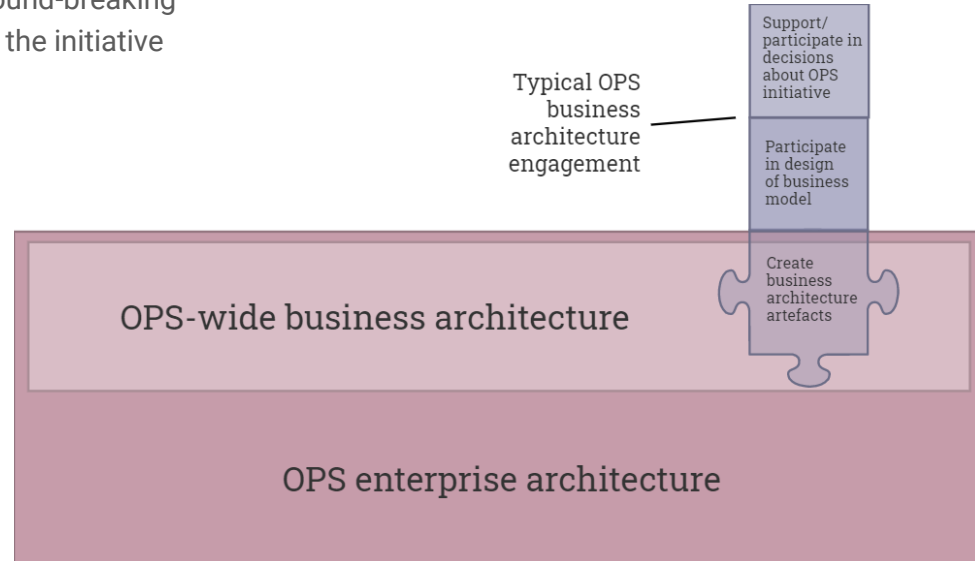


STRATEGY/PLANNING

Helping organizations set IT-enabled strategies and creating roadmaps and plans that effectively communicate and guide the implementation of the strategies

“What I do have are a very particular set of skills. Skills I have acquired over a very long career.”

- OPS business architecture engagements provide an opportunity to make sizeable and impactful contributions to important initiatives but require a specific skillset
- As a business architecture consultant to the OPS, you are
 - Almost always focusing on an initiative in a single program
 - Often part of an initiative that is innovative and ground-breaking
 - Usually, the first person with your skills involved in the initiative
- To be successful, business architecture consultants must bring
 - A deep knowledge of methodologies and best practices in a wide range of areas including business strategy, business process design and redesign, information modelling, project management, and IT-enabled opportunities
 - A general understanding of many related disciplines
 - Innovation and creativity
 - Research, analysis, decision-making, and communication skills



Some of my OPS engagements



Business Architecture

Ministry of the Solicitor General, New service

Ministry of the Environment and Climate Change, Laboratory Information System

Ministry of Transportation, Highway Corridor Management

Office of the Chief Technology Officer, IT Service Management

Community Services I&IT Cluster, Ministry of Community and Social Services, Social Services Solution Modernization Planning

Accessibility Directorate of Ontario, AODA Compliance Reporting

Ministry of Housing, Rental Opportunities for Ontario Families Program

ServiceOntario, Ontario Business Directory



Business Analysis

Ministry of Transportation, Highway Corridor Management System Modernization

ServiceOntario, Online Licence Plate Sticker Renewal

ServiceOntario, Manager's Guide to the Ontario Business Directory

ServiceOntario, Ontario Business Directory Implementation

Ministry of Transportation, Engineering Materials Management System



Project Management

ServiceOntario, Outdoor Card In-Person Service Delivery

Community Services I&IT Cluster, Technology Solutions Branch, Strategic and Operational Planning

Ministry of Social Services, OPS Websites AODA Compliance Remediation

Ministry of the Environment, Acid Rain Program System Replacement

Well-versed in OPS policies, standards, and methodologies

OPS business and IT
environments

Enterprise architecture

Processes and standards
Zachman framework

GO-ITS standards

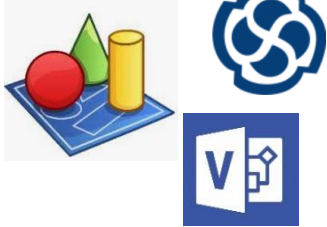
Enterprise architecture
Information modelling
Reference models
IT service management

Project gating

Privacy

Accessibility including
AODA

Expert in software used in OPS projects including...



Modelling

- Powerdesigner
- Sparx Enterprise Architect
- Microsoft Visio



Web prototyping

- Balsamiq Wireframes
- Figma



Project management

- Microsoft Project
- Jira



Collaboration

- Microsoft 365
- SharePoint
- Miro